

Michael J. Bolen, Ph.D.

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EDUCATION:

PhD, Higher Education Administration. University of South Florida (2023)

Dissertation: *Understanding Graduation Rates by Sex by Evaluating the Quality of Student Interactions with Faculty and Academic Advisors* <https://digitalcommons.usf.edu/etd/10025/>

Graduate Certificate, Leadership in Higher Education. University of South Florida (2013)

MA, Experimental Psychology (minor: Quantitative Psych). Middle Tennessee State University (2007)

BS, Psychology, *cum laude* (minors: Sociology and Gerontology). University of Florida (2004)

RELEVANT PROFESSIONAL EXPERIENCE:

Director (2020 – Present)

Associate Director (2018 - 2020)

Assistant Director (2014 - 2018)

Research Associate (2011 - 2014)

University of South Florida, *Office of Decision Support*

- Develop and maintain positive relationships with various university leaders needing institutional data and/or research assistance.
- Train and lead a diverse team of research and data professionals.
- Extract institutional data from various sources and transform them into actionable information.
- Conduct data and policy analysis to determine impacts on the university.
- Coordinate and collect various institutional data and report them to external survey organizations.
- Design and conduct institutional research studies.
- Manage the development and administration of USF system-wide surveys.
- Conduct statistical analyses on survey and institutional data for reporting to various stakeholders.
- Write institutional data and research reports (technical and non-technical) for various university leaders.
- Present institutional research findings to technical and non-technical audiences.
- Monitor, analyze, and report institutional rankings in national and international educational publications.
- Conduct analyses on various metrics for peer institutions and track USF's progress on those metrics.
- Collaborate with application developers/programmers for developing databases.

SELECTED PRESENTATIONS:

Bolen, M.J. (2024, May). (*Affiliated Organization Best Presentation*) *Understanding Grad Rates by Evaluating Student Interactions with Faculty*. Presentation at the annual meeting of the Association for Institutional Research, Denver, CO.

Bolen, M.J. & Hordge-Freeman, E. (2021, May). *Best practices for IR supporting diversity, anti-racism, and equity efforts*. Presentation at the annual meeting of the Association for Institutional Research, virtual conference.

Bolen, M.J. & Lowman, I. (2019, May). *Guidelines for assessing the quality of a university ranking*. Discussion led at the annual meeting of the Association for Institutional Research, Denver, CO.

Garcia, V., & **Bolen, M.J.**, (2018, July). *How do we manage all of these surveys?* Presentation at the annual summer meeting of the Association of Public & Land-Grant Universities' Commission on Information, Measurement, and Analysis, Bozeman, MT.

Bolen, M. J., McCarthy, J., Pineda, K., Lowman, I., & Garcia, V. (2017, March). *Designing solutions for efficiencies in institutional benchmarking and strategic planning*. Presentation at the annual Florida Consortium of Metropolitan Research Universities' Student Success Conference, Orlando, FL.

Bolen, M. J., McCarthy, J., & Pineda, K. (2016, May). *Developing a peer comparison database to support university decision making*. Presented at the annual meeting of the Association for Institutional Research, New Orleans, LA.

Bolen, M. J., & McCarthy, J. (2016, May). *Automating the collection of survey data: welcome to the 21st century*. Presented at the annual meeting of the Association for Institutional Research, New Orleans, LA.

Bolen, M. J., & Mehra, S. (2014, October). *Identifying gaps in FTIC data to support enrollment management and student success efforts*. Presentation at the annual meeting of the Southern Association for Institutional Research, Destin, FL.

Bolen, M. J., Garcia, V., & Mehra, S. (2014, May). *A qualitative and survey research agenda emerges, advancing student success*. Discussion led at the annual meeting of the Association for Institutional Research, Orlando, FL.

Bolen, M. J., & Ma, Y. (2012, June). *Putting a university-wide student success initiative into action: an IR office's role in supporting student success*. Presentation at the annual meeting of the Association for Institutional Research, New Orleans, LA.

PROFESSIONAL SERVICE:

- US News/Institutional Research Advisory Group, 2024
- Institutional Research Survey Management Best Practices Group (informal group of IR professionals), 2024
- Immediate Past President, Florida Association for Institutional Research, 2023
- President, Florida Association for Institutional Research, 2022
- President-Elect/Conference Program Chair, Florida Association for Institutional Research, 2021
- Sector Representative (State University System of Florida), Florida Association for Institutional Research, 2020
- Sector Representative (State University System of Florida), Florida Association for Institutional Research, 2016
- Sector Representative (State University System of Florida), Florida Association for Institutional Research, 2015
- University of South Florida's US News and World Report Rankings Analysis and Action Task Force, 2015
- Sector Representative (State University System of Florida), Florida Association for Institutional Research, 2014
- AIR: Forum Proposal Reviewer, Award Reviewer, and Coffee Chat Moderator, various years